

# TRANSACT



Talkiatry in Mobile Wallet & eAccounts

**There are three options to promote Talkiatry in eAccounts**

1. For mobile credential subscribers, a phone number, text number, or web address may be displayed on the back of the credential in the Apple Wallet, Google Pay Wallet, and Samsung Wallet.
2. Add information about Talkiatry on the homepage of eAccounts web application after a user is authenticated.
3. Configure an ad block in eAccounts web application to display in the list of accounts on the homepage after a user is authenticated.

**Configure mobile credential wallet display information**

1. Access SP Management Portal
2. Select link for Mobile Credential Design Query
3. Select “Edit” for the desired design
4. Select the tab “iOS Wallet” for Apple devices
5. Scroll to bottom to edit Hotline information
6. Select one of the two available hotline options
7. Enable checkbox to display in wallet
8. Add desired Talkiatry contact information
9. Save and Refresh to update data in provisioned credentials
10. Return to previous screen and select “Google Pay” tab to repeat this process for Android devices

**Hotline**

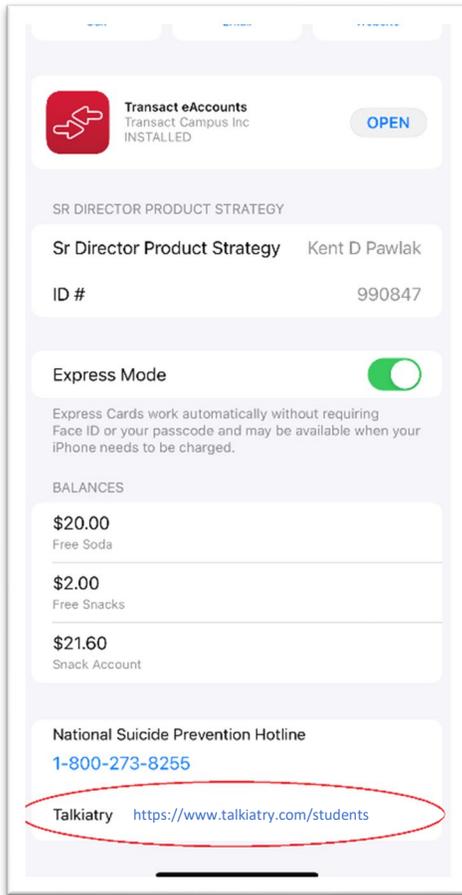
NOTE: To display the hotline information in the wallet use the row's checkbox.

Label	Type	Number/Uri	Display	Display in Wallet
<input checked="" type="checkbox"/> National Suicide Prevention Hotline	Phone	1-800-273-8255		1-800-273-8255
<input checked="" type="checkbox"/> Talkiatry	Web	https://www.talkiatry.com/		https://www.talkiatry.com/

**Next Action**

After completing the above sections, select an action for this mobile credential design.

11. The configured information will display on the back of the card in the phone wallet as in the example below.



### Configure information about Talkiatry on the homepage of eAccounts web application

1. Access SP Management Portal
2. Select link for Resource Element Query (for more information about editing Resource Sets and Resource Elements see the SP Management Portal Administrator's Guide)
3. Select the resource set assigned to the desired eAccounts portal from the dropdown list for "Edit Customization"
4. Enter "HelpPanelLiteral" in the Resource Name box and select Submit Query button.
5. Select Edit adjacent to the Resource Element in the Query Result

**TRANSACT**

[Home](#) > [eAccount Resource Customization](#) > [Resource Element Query](#)

### Query Definition

Select a Reference Language, Reference Accessibility Type, and Reference Customization to determine the values you wish to use as your source for translation.

Reference Language:

Reference Accessibility Type:

Reference Customization:

Select an Edit Language, Edit Accessibility Type, and Edit Customization to determine the values you wish to update with the Edit Action.

Edit Language:

Edit Accessibility Type:

Edit Customization:

Please enter the following criteria to filter the results of your Resource Element Query.

Resource Name:

MIME Type Group:

Resource File:

Reference Resource Element Value:

Resource Element Value:

Uri:

Updated Resource Elements:

### Query Result

Edit opens the Resource Element for updating. Delete removes the Resource Element from the Resource Customization Set.

Note: Changes made to Resource Element values can take up to 10 minutes before they will display in an assigned eAccounts Portal.

Action	Resource Name	Resource File	Reference Value Language: Invariant Language (Invariant Country) Accessibility Type: Default Customization: [Transact - eAccount Default]	Edit Value Language: Invariant Language (Invariant Country) Accessibility Type: Default Customization: PM Test
<input type="button" value="Edit"/> <input type="button" value="Delete"/>	HelpPanelLiteralText	ContentPage	<h1>Welcome to the Transact eAccounts Portal</h1>...	<h1>Welcome to the Transact eAccounts Portal</h1>...

- Add the desired information about Talkiatry to the Resource Element Value. It is helpful to make the changes in the HTML view and then preview your results using the tabs at the bottom of the Resource Element Value edit pane. Below is an example. You may place the information anywhere you desire for it to appear on the page.

Reference MIME type: text/html

### Resource Element Value

Use this Editor to edit the Resource Element Value. This allows you to edit the HTML for the Resource Element Value. Use caution when adding HTML tags. **Design** puts the Editor in Design mode. **HTML** puts the Editor in HTML mode. **Preview** puts the Editor in Preview mode.

Customization: PM Test

Language: Invariant Language (Invariant Country)

Accessibility Type: Default

Resource Element Value:

Verdana 5 **A** **B** *I* U **abc**     

```
<h1>Welcome to the Transact eAccounts Portal</h1>
<p class="portalIntro" style="text-align: center;">eAccounts allows you to conveniently manage your drink and vending accounts. From here you can view your account activity and make deposits to your vending account. Making deposits within the mobile app requires a Saved Payment Method. To create a Saved Payment Method simply make a deposit within eAccounts and choose to save payment method on prompt. This can also be used to schedule deposits.<br>
<br>
Select the Card Services link above for options to deactivate a lost card or change your PIN used for after-hours building access.
<br>
<br>
Mobile Credential is now available from with the mobile application. Mobile application versions are available for eAccounts on iPhone and Android devices. Visit the App Store or Play Store respectively and search for Transact eAccounts to download the app. Mobile credential may be used in place of employee ID to access facilities and at vending readers.</p>
<p class="portalIntro" style="text-align: center;">Recognizing the current rising trend of mental health issues affecting college students today, Transact has partnered with Talkiatry as a resource provided to students by many of our clients. Learn more at <a href="https://www.talkiatry.com/" target="_blank" rel="noopener noreferrer">Talkiatry.com</a></p>
```

 Design  HTML  Preview

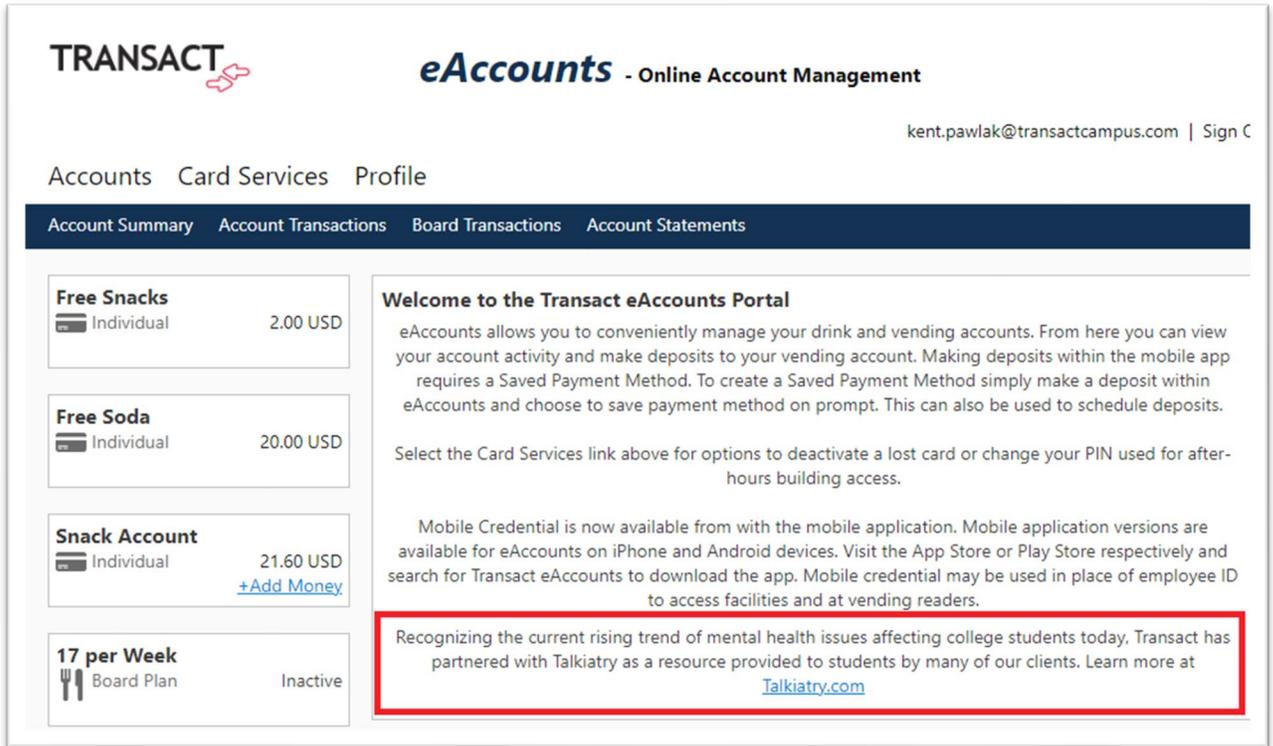
MIME type: text/html

### Next Action

After completing the above sections, select an action for this Resource Element.

7. When you are happy with the appearance in Preview, select “Save” at bottom under Next Action

- The information will now display in the eAccounts Portal where the configuration was applied.



**TRANSACT**  **eAccounts** - Online Account Management

kent.pawlak@transactcampus.com | Sign C

Accounts Card Services Profile

Account Summary Account Transactions Board Transactions Account Statements

**Free Snacks**  
Individual 2.00 USD

**Free Soda**  
Individual 20.00 USD

**Snack Account**  
Individual 21.60 USD  
[+Add Money](#)

**17 per Week**  
Board Plan Inactive

**Welcome to the Transact eAccounts Portal**

eAccounts allows you to conveniently manage your drink and vending accounts. From here you can view your account activity and make deposits to your vending account. Making deposits within the mobile app requires a Saved Payment Method. To create a Saved Payment Method simply make a deposit within eAccounts and choose to save payment method on prompt. This can also be used to schedule deposits.

Select the Card Services link above for options to deactivate a lost card or change your PIN used for after-hours building access.

Mobile Credential is now available from with the mobile application. Mobile application versions are available for eAccounts on iPhone and Android devices. Visit the App Store or Play Store respectively and search for Transact eAccounts to download the app. Mobile credential may be used in place of employee ID to access facilities and at vending readers.

Recognizing the current rising trend of mental health issues affecting college students today, Transact has partnered with Talkiatry as a resource provided to students by many of our clients. Learn more at [Talkiatry.com](https://talkiatry.com)

### Configure an ad block in eAccounts web application

- Access SP Management Portal
- Select link for Resource Element Query (for more information about editing Resource Elements and the Account Summary Ad Block feature see the SP Management Portal Administrator's Guide)
- Select the resource set assigned to the desired eAccounts portal from the dropdown list for "Edit Customization"
- Enter "adblock" in the Resource Name box and select Submit Query button.

5. Select Edit adjacent to the Resource Element in the Query Result

### Query Definition

Select a Reference Language, Reference Accessibility Type, and Reference Customization to determine the values you wish to use as your source for translation.

Reference Language:

Reference Accessibility Type:

Reference Customization:

Select an Edit Language, Edit Accessibility Type, and Edit Customization to determine the values you wish to update with the Edit Action.

Edit Language:

Edit Accessibility Type:

**Edit Customization:**

Please enter the following criteria to filter the results of your Resource Element Query.

**Resource Name:**

MIME Type Group:

Resource File:

Reference Resource Element Value:

Resource Element Value:

Url:

Updated Resource Elements:

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### Query Result

Edit opens the Resource Element for updating. Delete removes the Resource Element from the Resource Customization Set.

Note: Changes made to Resource Element values can take up to 10 minutes before they will display in an assigned eAccounts Portal.

Action	Resource Name	Resource File	Reference Value Language: Invariant Language (Invariant Country) Accessibility Type: Default Customization: [Transact - eAccount Default]	Edit Value Language: Invariant Language (Invariant Country) Accessibility Type: Default Customization: PM Test
<input type="button" value="Edit"/> <input type="button" value="Delete"/>	AccountSummary_AdBlock	ContentPage		<a href="https://assets-global.website-files.com/62823f8f082a2cc34adb...">https://assets-global.website-files.com/62823f8f082a2cc34adb...</a>

6. Add the URL for the image you desire to display. It must be a secure URL “https”. The system will display the image from the URL address. Any actions such as clickable links must be embedded in the image side at the image host location. Preview is not available with this resource.

Reference MIME type: text/plain

**Resource Element Value**

Use this Editor to edit the Resource Element Value. This allows you to edit the HTML for the Resource Element Value. Use caution when adding HTML tags. **Design** puts the Editor in Design mode. **HTML** puts the Editor in HTML mode. **Preview** puts the Editor in Preview mode.

Customization: PM Test

Language: Invariant Language (Invariant Country)

Accessibility Type: Default

Resource Element Value:

Font Name    Size    A    B    U    abc    [Icons]

[https://assets-global.website-files.com/62823f8f082a2cc34adb27ff/634c6477feb1d64e76926b4a\\_Talkiatry\\_logo\\_RGB\\_saffron.svg](https://assets-global.website-files.com/62823f8f082a2cc34adb27ff/634c6477feb1d64e76926b4a_Talkiatry_logo_RGB_saffron.svg)

Design    HTML    Preview

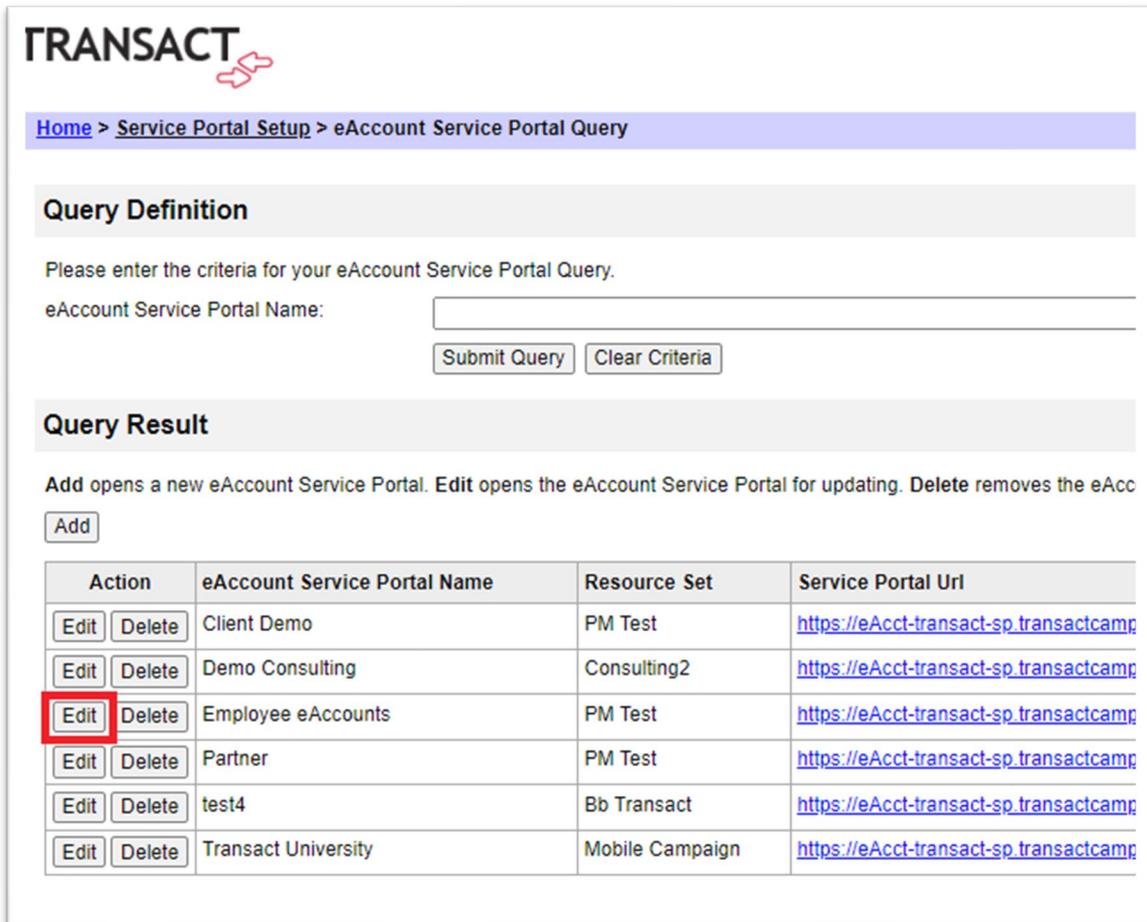
MIME type: text/plain

**Next Action**

After completing the above sections, select an action for this Resource Element.

7. The Ad Summary Block feature must be enabled for the portal before displaying the image.
8. Select the eAccount Service Portal Query link on the SP Management Portal homepage.

- Select "Edit" adjacent to the eAccounts portal you wish to enable the ad display.



**TRANSACT**

[Home](#) > [Service Portal Setup](#) > eAccount Service Portal Query

### Query Definition

Please enter the criteria for your eAccount Service Portal Query.

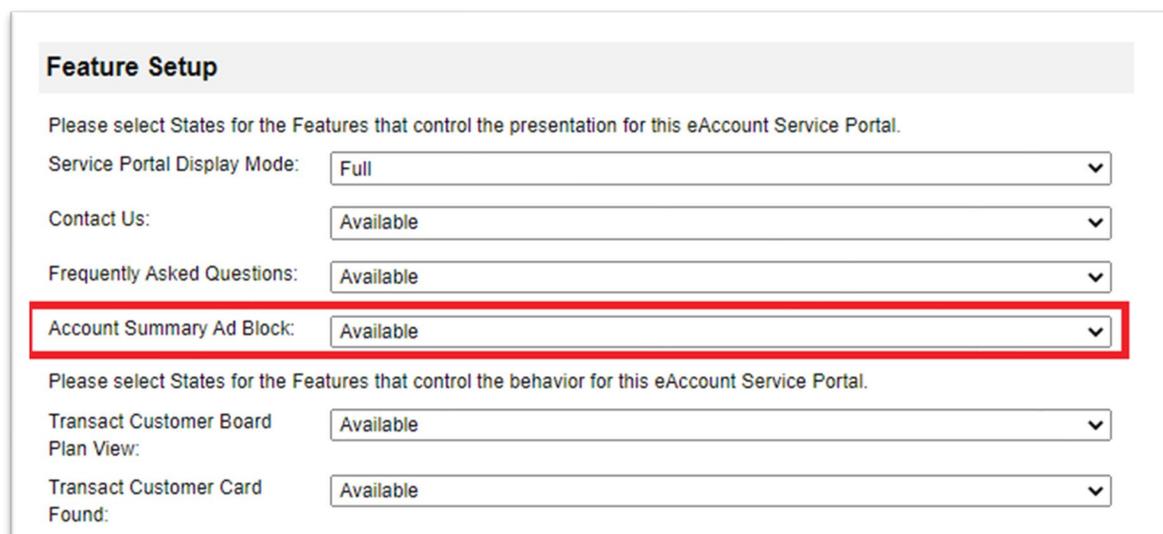
eAccount Service Portal Name:

### Query Result

Add opens a new eAccount Service Portal. Edit opens the eAccount Service Portal for updating. Delete removes the eAcc

Action	eAccount Service Portal Name	Resource Set	Service Portal Url
<input type="button" value="Edit"/> <input type="button" value="Delete"/>	Client Demo	PM Test	<a href="https://eAcct-transact-sp.transactcamp">https://eAcct-transact-sp.transactcamp</a>
<input type="button" value="Edit"/> <input type="button" value="Delete"/>	Demo Consulting	Consulting2	<a href="https://eAcct-transact-sp.transactcamp">https://eAcct-transact-sp.transactcamp</a>
<input type="button" value="Edit"/> <input type="button" value="Delete"/>	Employee eAccounts	PM Test	<a href="https://eAcct-transact-sp.transactcamp">https://eAcct-transact-sp.transactcamp</a>
<input type="button" value="Edit"/> <input type="button" value="Delete"/>	Partner	PM Test	<a href="https://eAcct-transact-sp.transactcamp">https://eAcct-transact-sp.transactcamp</a>
<input type="button" value="Edit"/> <input type="button" value="Delete"/>	test4	Bb Transact	<a href="https://eAcct-transact-sp.transactcamp">https://eAcct-transact-sp.transactcamp</a>
<input type="button" value="Edit"/> <input type="button" value="Delete"/>	Transact University	Mobile Campaign	<a href="https://eAcct-transact-sp.transactcamp">https://eAcct-transact-sp.transactcamp</a>

- Enable the Account Summary Ad Block feature in the Feature Setup area and then select Save button at bottom of page.



### Feature Setup

Please select States for the Features that control the presentation for this eAccount Service Portal.

Service Portal Display Mode:

Contact Us:

Frequently Asked Questions:

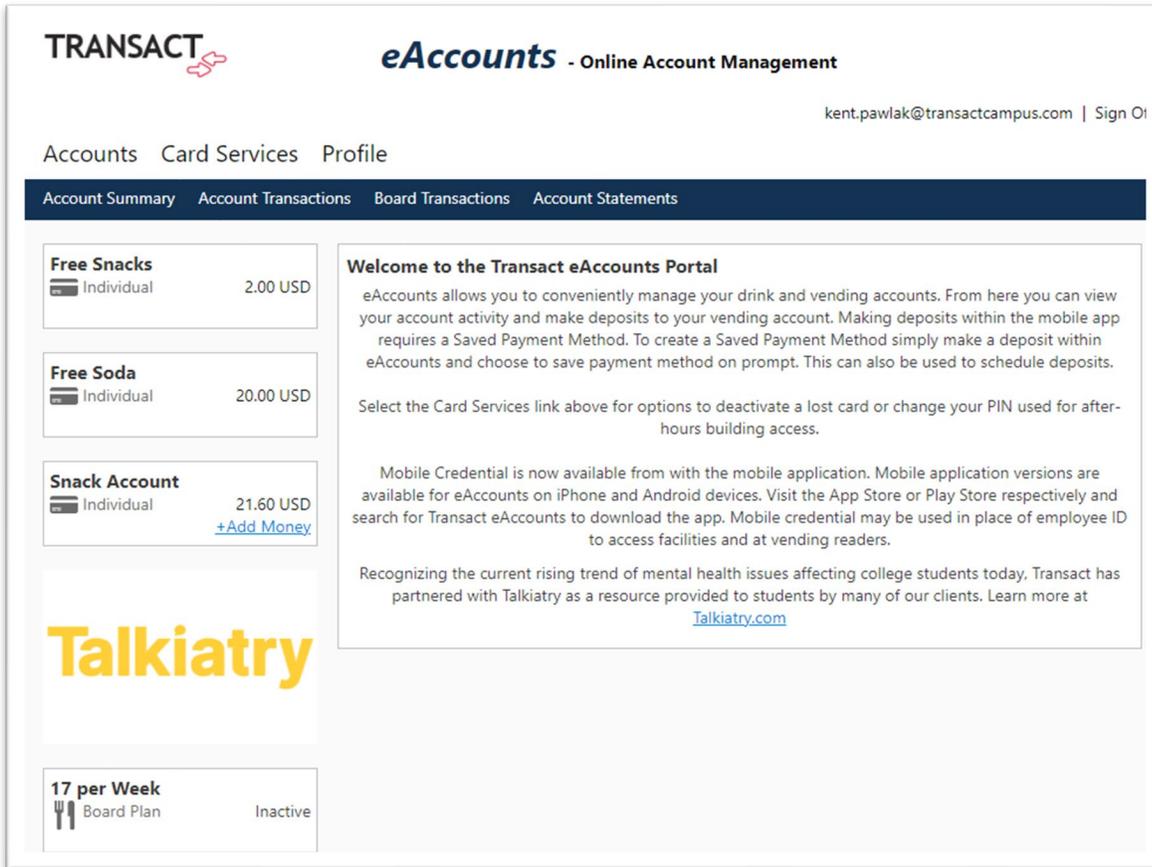
**Account Summary Ad Block:**

Please select States for the Features that control the behavior for this eAccount Service Portal.

Transact Customer Board Plan View:

Transact Customer Card Found:

11. The image will now display below the third account balance card if 3 or more accounts are assigned to the user. If less than three accounts are assigned, the ad image will be displayed at the bottom of the list.



## 12. Mobile Credential Back of Card Setup Quick Guide

When configured, eAccounts, you can have up to five numbers on the back of the card. The configuration instructions will walk you through the setup.

Please follow the instructions below to properly set up Mobile Credential for barcode.

### Prerequisites:

Mobile Credential provisioned on your smartphone to see the back of card data.

### Add Talkiatry

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#### Management Portal

1. Login to Transact Management Portal

## Mobile Credential Design Query

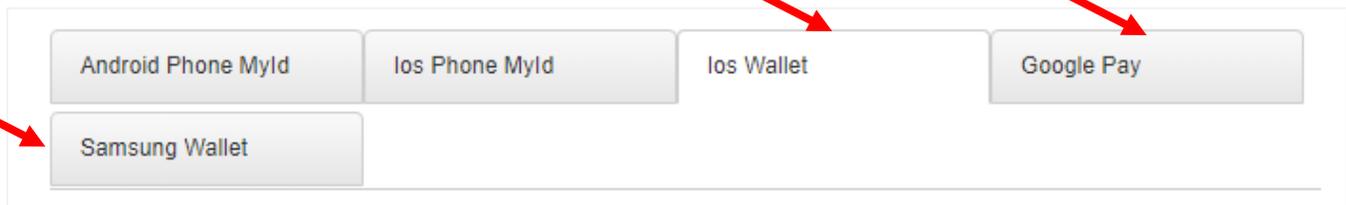
These settings are included in the eAccounts Management Portal. Back of card configuration is under Mobile Credential Design Query

### Mobile Credential Procurement

- [Card Number Pool Query](#)
- [Mobile Credential Design Query](#)
- [Mobile Credential Rules](#)
- [Mobile Credential Query](#)

Click Edit button for the Mobile Credential design you would like to add Talkaitry number to the back of your card.

**Note:** You must make this selection for each Wall tab **ios Wallet, Google Pay, Samsung Wallet**, so you have the same setup and information in every wallet.



Scroll to the bottom of the page to the Hotline section, where you will see this configuration for each wallet.

**Note:** You must check the box in the first column for the data to display.

**Hotline**

NOTE: To display the hotline information in Samsung use the row's checkbox.

	Name	Type	Value
<input checked="" type="checkbox"/>	National Suicide Prevention Hotline	Call	1-800-273-8255
<input checked="" type="checkbox"/>	Crisis Text Line	Text	741741
<input checked="" type="checkbox"/>	State University Card Office	Call	1-888-123-6789
<input type="checkbox"/>		<Select>	
<input type="checkbox"/>		<Select>	

**Next Action**

After completing the above sections, select an action for this mobile credential design.

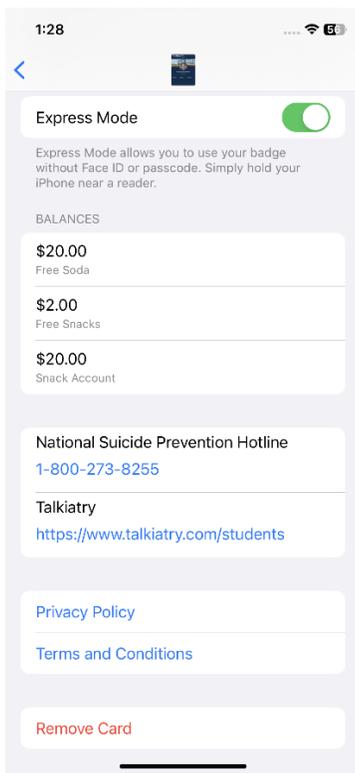
Once completed, you must save the entry and check the box. If you want an immediate update to the wallet select Save & Send Refresh.

**Figure 1 Hotline Display**

Each Wallet displays the data in the in an ellipse or information icon in the wallet in the upper right corner of the Student ID.



iOS example



Contact Transact support for any questions or assistance.