

Transact TSE – Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: Transaction System Enterprise (TSE) Customer Management Portal, version 4.1.3

Report Date: December 2023

Product Description: TSE Customer Management portal is an administration software that campuses can use to manage privileges and accounts for students, faculty, or staff in real time.

Contact Information: Alex Temples - accessibility@transactcampus.com

Notes: N/A

Evaluation Methods Used: Conformance to the listed accessibility standards has been evaluated using a combination of static analysis tools and manual testing with assistive technologies. The following operating system, browsers, toolsets, and screen readers are used for evaluation: Windows 10, JAWS 2023/Chrome, manual accessibility testing, and keyboard testing with visual focus.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.1	Level A - Yes Level AA - Yes Level AAA - No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.x Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p>	<p>Web: Partially Supports</p>	<p>Web: Some non-text content presented to the user in the product has text alternatives that serve the equivalent purpose. Exceptions include:</p> <ul style="list-style-type: none"> Customer Detail Cards Add Edit Cards, Other Actions Board Plans, Other Actions Door Override Plans Add Single Door, Other Actions Event Plans Add Group Event, Other Action Event, Plans Add Event, Other Actions Door Override Plans Add by Grouping, Other Actions POS Message, Other Actions Transaction History, Other Actions View Edit Stored Value Accounts, and Customer

Criteria	Conformance Level	Remarks and Explanations
		Management Customer Search.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)	Web: Supports	Web: The product does not contain prerecorded audio-only or video-only media.
<u>1.2.2 Captions (Prerecorded)</u> (Level A)	Web: Supports	Web: The product does not contain any prerecorded synchronized media (video with audio) that requires captions.
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)	Web: Supports	Web: The product does not contain any prerecorded video media that requires audio descriptions or a media alternative.

<p><u>1.3.1 Info and Relationships</u> (Level A)</p>	<p>Web: Does Not Support</p>	<p>Web: The product does not ensure information, structure and relationships conveyed through presentation can also be determined programmatically or through text. Exceptions include:</p> <ul style="list-style-type: none"> • There are headings with levels that do not match their visual level on multiple pages like Customer Management Customer Search, Other Actions Defined Fields, Other Actions View Edit Stored Value Accounts, Other Actions Event Plans, Customer Detail Cards Add Edit Cards, Other Actions POS Message, Other Actions POS Properties and Other Actions Board Plans. • There are dynamically changing content areas that do not indicate live regions on pages like
--	------------------------------	--

Criteria	Conformance Level	Remarks and Explanations
		<p>Other Actions Event Plans, Other Actions Door Override Plans Add by Grouping, Other Actions Board Plans, Other Actions POS Message and Customer Detail Cards Add Edit Cards.</p> <ul style="list-style-type: none"> On Other Actions Transaction History, Other Actions POS Message, Other Actions Defined Fields, and Other Actions POS Properties pages there is content that appears as a list but does not use list markup.
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p>	<p>Web: Supports</p>	<p>Web: The product ensures that a correct reading order can be programmatically determined for content whose presentation sequence affects its meaning.</p>

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A)	Web: Supports	Web: Transaction System Enterprise does not contain instructions that rely solely on sensory characteristics such as shape, size, visual location, orientation, or sound.
1.4.1 Use of Color (Level A)	Web: Partially Supports	Web: Most of the elements in the product use color as the only visual means of conveying information. Exceptions include: <ul style="list-style-type: none"> There are errors visually indicated by red color alone on Other Actions Transaction History, Other Actions POS Message, Other Actions View Edit Stored Value Accounts, and Customer Detail Cards Add Edit Cards page.
1.4.2 Audio Control (Level A)	Web: Supports	Web: The product does not contain media with audio that plays automatically.

<p>2.1.1 Keyboard (Level A)</p>	<p>Web: Partially Supports</p>	<p>Interactive content within the product is not accessible from the keyboard. Exceptions include:</p> <ul style="list-style-type: none"> • There are multiple interactive controls that cannot be navigated to nor activated via keyboard on Other Actions POS Message, Other Actions Transaction History, Other Actions Event Plans Add Group Event, Other Actions Event Plans, Customer Detail Cards Add Edit Cards, Customer Detail Edit Customer and Other Actions Door Override Plans Add by Grouping page. • There are inactive elements that improperly receive focus on Other Actions View Edit Stored Value Accounts, Other
---	--------------------------------	---

Criteria	Conformance Level	Remarks and Explanations
		Action Event Plans Add Event, Other Actions Door Override Plans Add by Grouping, Other Actions Door Override Plans Add Single Door, Other Actions Event Plans Add Group Event, Customer Management Customer Search, Other Actions Event Plans, Other Actions Board Plans, and Customer Detail Cards Add Edit Cards page.
2.1.2 No Keyboard Trap (Level A)	Web: Supports	Web: The product does not include keyboard traps.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Web: Supports	Web: The product does not use character key shortcuts.
2.2.1 Timing Adjustable (Level A)	Web: Supports	Web: The product does not include time limits.
2.2.2 Pause, Stop, Hide (Level A)	Web: Supports	Web: The product does not include content which moves, blinks, scrolls or auto-updates.
2.3.1 Three Flashes or Below Threshold (Level A)	Web: Supports	Web: The product does not include flashing content.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A)	Web: Supports	Web: In the product there is repetitive content in navigation without a mechanism to skip past it.
2.4.2 Page Titled (Level A)	Web: Supports	Web: Pages of the product provide titles that adequately describe their topic or purpose.
2.4.3 Focus Order (Level A)	Web: Partially Supports	<p>Web: In some instances, pages of the product can be navigated sequentially with a focus order that matches the logical reading order. Exceptions include:</p> <ul style="list-style-type: none"> Customer Detail Cards Add Edit Cards, Other Action Event Plans Add Event, Other Actions Event Plans Add Group Event, Other Actions Door Override Plans Add Single Door, Other Actions Door Override Plans Add by Grouping and Other Actions View Edit Stored Value Accounts.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.4 Link Purpose (In Context) (Level A)</p>	<p>Web: Partially Supports</p>	<p>Web: The product contains some links whose purpose can be determined from the link text alone or from the link text together with its programmatically determined link context. A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> On Other Actions Transaction History, Other Actions Door Override Plans Add Single Door, Other Action Event Plans Add Event and Customer Management Customer Search, links do not provide enough sufficiently descriptive textual to describe links.
<p>2.5.1 Pointer Gestures (Level A 2.1 only)</p>	<p>Web: Supports</p>	<p>Web: The product does not require multipoint or path-based gestures for operation.</p>
<p>2.5.2 Pointer Cancellation (Level A 2.1 only)</p>	<p>Web: Supports</p>	<p>Web: The product does not use a pointer to execute any part of the function.</p>

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 only)	Web: Supports	Web: The product does not contain user interface components subject to this criterion.
2.5.4 Motion Actuation (Level A 2.1 only)	Web: Supports	Web: The product does not have functionality that requires device motion or user motion.
3.1.1 Language of Page (Level A)	Web: Supports	Web: The product ensures that the default human language used on each page can be programmatically determined.
3.2.1 On Focus (Level A)	Web: Supports	Web: The product does not initiate a change in context as a result of any component receiving focus.
3.2.2 On Input (Level A)	Web: Supports	Web: The product does not contain interface components subject to this criterion.
3.3.1 Error Identification (Level A)	Web: Supports	Web: Where the product automatically detects input errors, the item or field in error is identified and the error is described to the user in text

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.2 Labels or Instructions (Level A)</p>	<p>Web: Partially Supports</p>	<p>Web: In most instances, where user input is required, the product presents adequate labels or instructions for successfully providing that input. Exceptions include:</p> <ul style="list-style-type: none"> • Other Actions POS Properties, Other Actions View Edit Stored Value Accounts, Other Actions POS Message, Other Actions Transaction History, Customer Detail Cards Add Edit Cards, Customer Detail Edit Customer and Customer Management Customer Search.

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A)	Web: Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.2 Name, Role, Value (Level A)</p>	<p>Web: Does Not Support</p>	<p>Web: The product ensures that user interface components have programmatically determined name, role, and values. Exceptions include::</p> <ul style="list-style-type: none"> Other Actions Event Plans Add Group Event, Other Actions Transaction History, Other Action Event Plans Add Event, Customer Detail Edit Customer, Other Actions View Edit Stored Value Accounts, Other Actions Door Override Plans Add Single Door, Customer Detail Cards Add Edit Cards, Other Actions POS Message, Other Actions Board Plans, Other Actions Door Override Plans Add by Grouping page.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Supports	Web: The product does not contain any live synchronized media (video with audio) that requires real-time captioning.
1.2.5 Audio Description (Prerecorded) (Level AA)	Web: Supports	Web: The product does not contain any prerecorded synchronized media (video with audio) that requires audio descriptions.
1.3.4 Orientation (Level AA 2.1 only)	Web: Supports	Web: The product does not restrict its view and operation to a single display orientation.

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.5 Identify Input Purpose (Level AA 2.1 only)</p>	<p>Web: Partially Supports</p>	<p>Web: In most instances, the product ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined. Exceptions include:</p> <ul style="list-style-type: none"> • On the Customer Detail Addresses page, there are common form controls that lack a programmatic way to communicate purpose.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.3 Contrast (Minimum) (Level AA)</p>	<p>Web: Partially Supports</p>	<p>Web: The product provides sufficient contrast between some text and backgrounds. Exceptions include:</p> <ul style="list-style-type: none"> Some text against its background color does not provide sufficient contrast. This occurs on the following pages: Other Actions Event Plans, Add Group Event, Customer Management Customer Search, Customer Detail Edit Customer, Customer Detail Cards Add Edit Cards, Other Actions View Edit Stored Value Accounts.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.4 Resize text (Level AA)</p>	<p>Web: Partially Supports</p>	<p>Web: In some instances, the product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality. Exceptions include:</p> <ul style="list-style-type: none"> • Other Actions View Edit Stored Value Accounts and Other Actions Door Override Plans Add by Grouping.
<p>1.4.5 Images of Text (Level AA)</p>	<p>Web: Supports</p>	<p>Web: The images of text contained in the product are essential and can be visually customized to user viewing requirements.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.10 Reflow (Level AA 2.1 only)</p>	<p>Web: Does Not Support</p>	<p>Web: Pages across the product do not allow for resizing to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions. Examples include:</p> <ul style="list-style-type: none"> Customer Management Customer Search, Customer Detail Edit Customer, Customer Detail Cards Add Edit Cards, Customer Detail Addresses, Other Actions Board Plans, Other Actions Event Plans, Other Action Event Plans Add Event, Other Actions Event Plans Add Group Event, Other Actions Door Override Plans Add Single Door.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p>	<p>Web: Does Not Support</p>	<p>Web: Visual presentation of most non-text content across the product does not have a contrast ratio of at least 3:1 against adjacent color(s). Examples include:</p> <ul style="list-style-type: none"> • Customer Management Customer Search, Customer Detail Edit Customer, Customer Detail Cards Add Edit Cards, Customer Detail Addresses, Other Actions Board Plans, Other Actions Event Plans, Other Action Event Plans Add Event, Other Actions Event Plans Add Group Event, Other Actions Door Override Plans Add Single Door.

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only)	Web: Partially Supports	Web: In most instances, the product supports user changes in text style properties, such as line height or text spacing, without loss of content or functionality. Exceptions include: <ul style="list-style-type: none"> • Other Actions Transaction History.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Web: Supports	Web: The product ensures that content triggered by hover or focus becomes and remains visible while triggered and is dismissed when hover or focus is removed.
2.4.5 Multiple Ways (Level AA)	Web: Supports	Web: The product provides multiple ways to navigate through pages in the product except where pages are sequential steps in a process.
2.4.6 Headings and Labels (Level AA)	Web: Supports	Web: The product uses headings and labels that describe their topic or purpose.

Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA)	Web: Partially Supports	Web: In most instances, the product provides a visible indication of keyboard focus for elements on each page. Exceptions include: <ul style="list-style-type: none"> Customer Detail Edit Customer page.
3.1.2 Language of Parts (Level AA)	Web: Supports	Web: Pages of Transaction System Enterprise present content in a single language.
3.2.3 Consistent Navigation (Level AA)	Web: Supports	Web: Transaction System Enterprise ensures that navigational mechanisms repeated across the product are presented consistently and in the same relative order.
3.2.4 Consistent Identification (Level AA)	Web: Supports	Web: Transaction System Enterprise ensures that components with the same functionality are identified consistently across pages of the product

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.3 Error Suggestion (Level AA)</p>	<p>Web: Partially Supports</p>	<p>Web: In most instances, input fields in the product that identify input errors also provide suggestions for correcting each error. Exceptions include:</p> <ul style="list-style-type: none"> • There are error messages that provide no suggestions on how to fix the issue in Other Actions Transaction History and Other Actions POS Message page.
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p>	<p>Web: Supports</p>	<p>Web: The product does not cause financial transactions or legal commitments to occur. User-controllable data is checked before submission and can be reversed or revised after submission.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.3 Status Messages (Level AA 2.1 only)</p>	<p>Web: Partially Supports</p>	<p>Web: In most instances, the product provides status messages that can be presented to assistive technologies without receiving focus. Exceptions include:</p> <ul style="list-style-type: none"> • Customer Management Customer Search, Other Actions Board Plans, Other Actions POS Message and Other Actions Defined Fields page.

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

Legal Disclaimer (Company)

The information provided in this document is for informational purposes only. Statements regarding Transact Campus’ product development initiatives, including new products and future product upgrades, updates or enhancements represent our current intentions, but may be modified, delayed or abandoned without prior notice and there is no assurance that such offering, upgrades, updates or functionality will become available unless and until they have been made generally available to our customers.