Transact Accessibility Conformance Report
WCAG Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Transact Mobile Ordering iOS v. 2.2.3

Report Date: 12/14/2022

Product Description: An application that allows users to browse restaurants and submit custom orders using credit/campus cards. The application also provides real time updates to notify the user when the order is ready for pickup.

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Notes: N/A

Evaluation Methods Used: Manual testing, assistive technology testing (VoiceOver on iOS), and functional testing by users with disabilities.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
[Web Content Accessibility Guidelines 2.0](#)	Level A (Yes) Level AA (Yes) Level AAA (No)

Standard/Guideline	Included In Report
[Web Content Accessibility Guidelines 2.1](#)	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.x Conformance Requirements.](#)

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	The application provides meaningful textual alternatives for non-text content.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	The application does not contain any prerecorded audio-only and prerecorded video-only media.
1.2.2 Captions (Prerecorded) (Level A)	Supports	The application does not contain any prerecorded audio content in synchronized media.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	The application does not contain any prerecorded video content.
1.3.1 Info and Relationships (Level A)	Partially Supports	Most of the elements in the application provide the proper information, such as name, role and state. However, a rating of Partially Supports has been provided for the following reason: • In rare cases, form controls are missing names. For example, the hour and minute picker items in the Schedule Pickup page do not provide appropriate visual and programmatic labels. Only the value is announced when first focused using VoiceOver. Once a user interacts with the picker, then the label is announced as "selected hour 5".
1.3.2 Meaningful Sequence (Level A)	Supports	The application provides a logical programmatic reading order that matches the visual order of the page.

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions provided for understanding and operating content within the application do not rely solely on sensory characteristics of components, such as shape, size, visual location, orientation, or sound. They contain other alternatives that help in identifying what the controls or instructions are for.
1.4.1 Use of Color (Level A)	Supports	Color is not used as the only visual means of identifying information or distinguishing a visual element and other programmatic indicators and visual cues are provided to indicate the information.
1.4.2 Audio Control (Level A)	Supports	The application does not have any audio that plays automatically.
2.1.1 Keyboard (Level A)	Supports	All functionality in the application is operable by normal touch gestures and VoiceOver.
2.1.2 No Keyboard Trap (Level A)	Supports	The application does not contain any keyboard traps.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	The application does not contain any character key shortcuts
2.2.1 Timing Adjustable (Level A)	Supports	The application does not use time-based sessions.
2.2.2 Pause, Stop, Hide (Level A)	Supports	The application does not have any moving, blinking or auto-updating information that starts automatically.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The application does not have any content that flashes more than three times, or the flash is below the general flash and flash thresholds.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A)	Supports	The application does not have repetitive blocks of content that requires a skip link.
2.4.2 Page Titled (Level A)	Supports	All screens in the application have meaningful titles that describe the screen's topic or purpose.
2.4.3 Focus Order (Level A)	Supports	All screens in the application can be navigated sequentially in a focus order that preserves meaning and operability.
2.4.4 Link Purpose (In Context) (Level A)	Supports	The links in the application clearly define their target and purpose in context.
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	All the functionality in the application can be operated through a single pointer.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	The application does not use a pointer to execute any part of the function.
2.5.3 Label in Name (Level A 2.1 only)	Supports	On the application where user interface components with labels include text, the name containing the text is presented visually for most of the elements such as in the form fields and links present.
2.5.4 Motion Actuation (Level A 2.1 only)	Supports	The application does not have functionality that requires device motion or user motion
3.1.1 Language of Page (Level A)	Supports	The application has the proper language defined.
3.2.1 On Focus (Level A)	Supports	The application does not have any user interface which initiates a change of content upon receiving focus.

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A)	Supports	The application does not have components that cause a change of context on input.
3.3.1 Error Identification (Level A)	Supports	All of the errors on the Transact Application are correctly identified and made apparent to the user
3.3.2 Labels or Instructions (Level A)	Supports	The application has properly labelled form fields and properly structured fieldset structures.
4.1.1 Parsing (Level A)	Supports	There were no indications of invalid elements/code from the user facing interaction for Transact Application
4.1.2 Name, Role, Value (Level A)	Partially Supports	Most components in the application provide name, role, and state information that can be programmatically determined. However, a rating of Partially Supports has been provided for the following reason: • In rare cases, form controls are missing names. For example, the hour and minute picker items in the Schedule Pickup page do not provide appropriate visual and programmatic labels. Only the value is announced when first focused using VoiceOver. Once a user interacts with the picker, then the label is announced as "selected hour 5".

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	The application does not have live audio content in synchronized media.
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	The application does not have prerecorded video content in synchronized media.
1.3.4 Orientation (Level AA 2.1 only)	Does Not Support	The application does not allow users to change the orientation and it remains locked in the Portrait orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	The application does not have any common input fields that require autocomplete.
1.4.3 Contrast (Minimum) (Level AA)	Supports	The application provides sufficient color contrast between text and their respective backgrounds.
1.4.4 Resize text (Level AA)	Supports	The application allows content to be resized without assistive technology up to 200 percent without loss of content or functionality.
1.4.5 Images of Text (Level AA)	Supports	All images of text have the appropriate alternative text or are set to decorative for the Transact Mobile Ordering application.
1.4.10 Reflow (Level AA 2.1 only)	Not Applicable	For a native app, the reflow is not applicable as we do not need to switch between the responsive breakpoints.

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	The application ensures sufficient color contrast for active user interface components and graphical objects.
1.4.12 Text Spacing (Level AA 2.1 only)	Not Applicable	The text spacing is not relevant to the native application for Transact Mobile Ordering application.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	There was no content present that opened on hover or focus.
2.4.5 Multiple Ways (Level AA)	Supports	There are multiple ways to navigate the Transact Mobile Ordering application.
2.4.6 Headings and Labels (Level AA)	Supports	The application uses unique and descriptive headings and labels.
2.4.7 Focus Visible (Level AA)	Supports	The interactive elements in the application that receive focus, such as the links and buttons, etc., shows a visible indication of receiving keyboard focus.
3.1.2 Language of Parts (Level AA)	Supports	The application does not present content in multiple languages.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigational mechanisms that are repeated on multiple screens within the application occur in the same relative order each time they are repeated, unless a change is initiated by the user.
3.2.4 Consistent Identification (Level AA)	Supports	Components that have the same functionality within the application are identified consistently.

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)	Supports	Input errors are not automatically detected, they are validated only after submission where applicable.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	The application does not cause legal commitments or financial transactions for the user to occur, does not modify or delete user-controllable data in data storage systems, and does not submit user test responses.
4.1.3 Status Messages (Level AA 2.1 only)	Supports	The status messages present, such as when adding items to an order that says Item added, are accessible and announced by VoiceOver.

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