

# Transact Campus Accessibility Conformance Report WCAG 2.1 and Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Mobile Ordering Dashboard v.2.2.32

Report Date: June 22, 2022

**Product Description:** The Mobile Ordering Dashboard manages the Mobile Ordering iOS and Android apps including visuals, content,

ordering routing, and provides reporting functionality.

**Contact Information:** mallory.laginess@transactcampus.com

Notes: None

**Evaluation Methods Used:** Level Access comprehensively evaluated a selection of pages representative of the Transact Campus Mobile Ordering Dashboard using, among other methodology, the screen reader JAWS 2022 for desktop, exclusive use of the keyboard, and manual inspection of code using Level Access's Best Practices within their AMP platform.

## **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A – (Yes) Level AA - (Yes)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes

Level Access | Client - Confidential

VPAT® Version 2.4 (Revised) - March 2022

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#### **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

### WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

• Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

Table 1: Success Criteria, Level A

#### Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Does Not Support	Web: The Mobile Ordering Dashboard provides text alternatives for several of the non- text content. However, a rating of Does Not Support has been provided for the following reason(s):  • Graphs and charts on the application do not have clear and informative textual equivalent. • Multiple buttons on the application do not provide the appropriate name, role, or state information. • Part of the custom elements, such as the calendar widget, do not have the appropriate role or state information. • The Transact Logo image does not have appropriate alternative text.

1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The Mobile Ordering Dashboard does not include any "audio-only" or "video-only" content.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Does Not Support	Web: The Mobile Ordering Dashboard contains prerecorded videos with audio. However, no captions are provided.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The Mobile Ordering Dashboard application's video contains audio description as part of the descriptive audio that it provides.

#### 1.3.1 Info and Relationships (Level A)

Also applies to:

**Revised Section 508** 

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Does Not Support

Web: The Mobile Ordering
Dashboard ensures that
information, structure, and
relationships conveyed through
presentation can also be
determined programmatically or
through text in some cases.
However, a rating of Does Not
Support has been provided for the
following reasons:

- Dialogs throughout the application lack proper structure where they do not have proper role or title provided.
- Form controls are not grouped using <fieldset>.
- The constraints and their respective fields are not grouped together.
- Multiple lists are marked implicitly.
- Live regions are not indicated programmatically when color changes are made or when search results are loaded.
- Headings are marked implicitly, and certain heading levels are not marked appropriately.

		Data tables are not formatted using table elements.
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The Mobile Ordering Dashboard ensures that programmatic reading order matches the visual and logical order of elements.
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The Mobile Ordering Dashboard does not include any information, instructions or controls which rely on specific sensory characteristics.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The Mobile Ordering Dashboard ensures that color is not used as the sole means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The Mobile Ordering Dashboard does not include any audio that is played automatically.

#### 2.1.1 Keyboard (Level A)

Also applies to:

**Revised Section 508** 

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Does Not Support

Web: The Mobile Ordering Dashboard supports keyboardonly operation for some of content on the site. However, a rating of Does Not Support has been provided for the following reasons:

- Tooltip controls are not keyboard accessible.
- Several of the custom controls cannot be interacted with using the keyboard.
- Data chart/graph contents and controls are not keyboard accessible.
- Date picker controls are not fully keyboard accessible.
- Non-interactive elements are placed in the focus order on some of the pages.
- Color Widget selector are only partially operable with the keyboard and do not have full functionality that mouse users do.
- Selectable rows in tables are not keyboard accessible.

2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The Mobile Ordering Dashboard application does not contain any keyboard traps.
2.1.4 Character Key Shortcuts (Level A 2.1 only) Revised Section 508 – Does not apply	Web: Supports	Web: The Mobile Ordering Dashboard application does not contain any keyboard shortcuts.
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: The Mobile Ordering Dashboard application provides a time out warning when applicable.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	Web: The Mobile Ordering Dashboard application provides pause, stop, or hide options for content that blinks, scrolls or auto-updates for the most part. However, a rating of Partially Supports has been provided for the following reason(s):  • The video in the Sales Overview section plays automatically on load without the options to control it.

2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The Mobile Ordering Dashboard application does not contain any flashing content.
<ul> <li>2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 <ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> </li> </ul>	Web: Partially Supports	Web: The Mobile Ordering Dashboard application provides skip links and other mechanisms to bypass blocks of repetitive content for the most part. However, a rating of Partially Supports has been provided for the following reason(s):  • There is no skip mechanism provided to skip past toolbar and left navigation content.
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The Mobile Ordering Dashboard application provides a suitable title each of the pages.

2.4.3 Focus Order (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	Web: The Mobile Ordering Dashboard application can mostly be navigated sequentially in a focus order which matches the logical reading order. However, a rating of Partially Supports has been given for the following reason(s):  • When the hamburger menu in the top tool bar is expanded the focus order is not logical. • Focus does not return to the respective control that triggered the dialog in a few cases.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The Mobile Ordering Dashboard application contains links which clearly indicate their purpose, in context.
2.5.1 Pointer Gestures (Level A 2.1 only) Revised Section 508 – Does not apply	Web: Supports	Web: The Mobile Ordering Dashboard application does not contain or require multipoint or path-based gestures for operation.
2.5.2 Pointer Cancellation (Level A 2.1 only) Revised Section 508 – Does not apply	Web: Supports	Web: The Mobile Ordering Dashboard application does not use pointers to execute any of the functionalities.

		Web: The Mobile Ordering Dashboard application mostly contains valid labels that include the text visually present. However, a rating of partially supports has been given for the following reason(s):
2.5.3 Label in Name (Level A 2.1 only) Revised Section 508 – Does not apply	Web: Partially Supports	<ul> <li>The "Accessibility         University" button's label         does not match the         accessible text "Select         Campus."</li> <li>The visual and accessible         labels of the table headers         on the "Users: Audit Logs"         pages do not match.</li> </ul>
2.5.4 Motion Actuation (Level A 2.1 only) Revised Section 508 – Does not apply	Web: Supports	Web: The Mobile Ordering Dashboard application does not have functionality that requires device motion or user motion.
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The Mobile Ordering Dashboard application programmatically indicates the default human language used on each page.
3.2.1 On Focus (Level A)  Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	Web: The Mobile Ordering Dashboard application does not initiate a change in context because of any component receiving focus.

3.2.2 On Input (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	Web: The Mobile Ordering Dashboard application does not cause any context changes without user initiation for the most part. However, a rating of Partially Supports has been provided for the following reason(s):  • The focus is shifted automatically when the color buttons on the "Marketing: Digital Views: Color Widget" page, resulting in the screen reader reading the entire contents of the opened dialog.
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	Web: The Mobile Ordering Dashboard application mostly provides proper error identification. However, a rating of Partially Supports has been provided for the following reason(s):  • There is no visual or programmatic indication provided for fields in error state on the "Menus: Sections: Image Upload" and "Marketing: Digital Boards" pages.

3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	Web: The Mobile Ordering Dashboard application mostly has labels and instructions implemented properly. However, a rating of Partially Supports has been provided for the following reason(s):  • Fieldsets are not used to group form fields on the "Operations: Hours" page. • The values containing the "%" are not communicated screen reader users inside the "Prep percentage tab" on the "Operations: Hours" page.
4.1.1 Parsing (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	Web: The Mobile Ordering Dashboard application has been implemented using proper markup for the most part. However, a rating of Partially Supports has been provided for the following reason(s):  • Some elements in the "Top Toolbar and Left Navigation" section of the site are nested in a way that is not permitted by the HTML specifications.

Web: The Mobile Ordering Dashboard application includes some user interface components whose name, role and state can be programmatically determined. However, a rating of Does Not Support has been given for the following reason(s): • Multiple dialogs on the lack proper structure. • The values containing the 4.1.2 Name, Role, Value (Level A) "%" are not communicated Also applies to: screen reader users inside **Revised Section 508** the "Prep percentage tab" Web: Does Not Support • 501 (Web)(Software) on the "Operations: • 504.2 (Authoring Tool) Hours" page. • 602.3 (Support Docs) • Certain custom controls, such as toggle buttons, accordion buttons, ARIA Grids, etc., do not programmatically indicate their name, role, or state accurately. • Invalid and inappropriate use of ARIA roles, states and properties were found on multiple parts of the site.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
Level Access   Client - Confidential		1/2
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1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The Mobile Ordering Dashboard application does not include any live video (which includes audio).
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The Mobile Ordering Dashboard application's video contains audio description as part of the descriptive audio that it provides.
1.3.4 Orientation (Level AA 2.1 only) Revised Section 508 – Does not apply	Web: Supports	Web: The Mobile Ordering Dashboard application does not restrict its view and operation to a single display orientation, such as portrait or landscape.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Revised Section 508 – Does not apply	Web: Supports	Web: The Mobile Ordering Dashboard application ensures that common input fields identify input purpose.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: The Mobile Ordering Dashboard application provides sufficient color contrast between text and their respective backgrounds.

1.4.4 Resize text (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	Web: The Mobile Ordering Dashboard application allow content to be resized without assistive technology up to 200 percent without loss of content or functionality for the most part. However, a rating of Partially Supports has been provided for the following reason(s):  • There is content that disappears, overlaps, or is cut off when viewing the page at 200% browser zoom and a 1280-pixel viewport width on multiple pages on the site.
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The Mobile Ordering Dashboard application uses text instead of images of text.
1.4.10 Reflow (Level AA 2.1 only) Revised Section 508 – Does not apply	Web: Does Not Support	Web: The Mobile Ordering Dashboard application is not designed to be responsive, requiring two-dimensional scrolling to access content when viewed at smaller screen sizes.

1.4.11 Non-text Contrast (Level AA 2.1 only) Revised Section 508 – Does not apply	Web: Partially Supports	Web: The Mobile Ordering Dashboard application ensures sufficient color contrast for most of the content. However, a rating of Partially Supports has been provided for the following reason(s):  Toggle button on the "Login" screen does not provide sufficient contrast. The focus indicator has insufficient color contrast with some of the colors on the "Marketing: Digital
		Views: Color Widget" page.
1.4.12 Text Spacing (Level AA 2.1 only) Revised Section 508 – Does not apply	Web: Partially Supports	Web: The Mobile Ordering Dashboard application mostly supports custom text spacing without loss of content and functionality. However, a rating of Partially Supports has been provided for the following reason(s):  • There is content that disappears, overlaps, or is cut off when viewing the "Operations: Performance" and "Menus: Preview" pages with custom spacing.

1.4.13 Content on Hover or Focus (Level AA 2.1 only) Revised Section 508 – Does not apply	Web: Partially Supports	Web: Content on the Mobile Ordering Dashboard application which is displayed upon hover or keyboard focus is generally dismissible. However, a rating of Partially Supports has been provided for the following reason(s):  • Each data chart/graph on the "Sales: Overview and Tab Bar" page presents additional information when placing a mouse hover/pointer over specific data points. This information/functionality cannot be moved over with a pointer when using the magnifier. present under the "REVENUE BY DAY" section.
<ul> <li>2.4.5 Multiple Ways (Level AA)         Also applies to:         Revised Section 508         <ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> </li> </ul>	Web: Supports	Web: Where applicable, the Mobile Ordering Dashboard application allows users to navigate to pages in multiple ways.

2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Partially Supports	Web: The Mobile Ordering Dashboard application mostly uses unique and descriptive headings and labels. However, a rating of Partially Supports has been provided for the following reason(s):
		<ul> <li>The "Keep me logged in" input field on the "Login" page has an insufficiently described label.</li> <li>The second button to copy a URL on the "Marketing: Digital Boards" page has an insufficiently descriptive label.</li> </ul>
2.4.7 Focus Visible (Level AA) Also applies to:		Web: The Mobile Ordering Dashboard application mostly provide proper visible indication of focus for elements. However, a rating of Partially Supports has been provided for the following reason(s):
Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Certain controls on the         "Calendar Range Widget"         do not provide visual         indication of focus.</li> <li>Certain interactive         elements on the "Menus:         Preview" page do not         provide visual indication of         focus.</li> </ul>

3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: The Mobile Ordering Dashboard application indicates the human language of every page and parts which are in a different human language than the whole page appropriately.
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: The Mobile Ordering Dashboard application provides a consistent primary navigation structure on every page.
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: The Mobile Ordering Dashboard application ensures that components with the same functionality are identified consistently.
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The Mobile Ordering Dashboard application provides identification of where user input does not comply with constraints on that input and provides suggestions on how to fix the error (where applicable).
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Supports	Web: The Mobile Ordering Dashboard application provides the opportunity to review and confirm financial information and data deletion before submission.

4.1.3 Status Messages (Level AA 2.1 only) Revised Section 508 – Does not apply	Web: Supports	Web: On the Mobile Ordering Dashboard application, status messages can be programmatically determined through role or properties such that they can be presented to users of assistive technology without receiving focus (where applicable).
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# **Revised Section 508 Report**

Notes:

Chapter 3: <u>Functional Performance Criteria</u> (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: Does Not Support	The Mobile Ordering Dashboard application supports usage without vision for some parts of the website. However, a rating of Does Not Support has been provided for the following reasons disclosed in:
		<ul> <li>Table 1: 1.1.1, 1.3.1, 2.1.1, 2.2.2, 2.4.1, 2.4.3, 2.5.3, 3.2.2, 3.3.1, 3.3.2, 4.1.1, 4.1.2</li> <li>Table 2: 2.4.6</li> </ul>
302.2 With Limited Vision	Web: Does Not Support	The Mobile Ordering Dashboard application features allow people with limited vision to access some of the interface elements. However, a rating of Does Not Support has been provided for the following reasons disclosed in:
		<ul> <li>Table 1: 1.1.1, 2.5.3</li> <li>Table 2: 1.4.4, 1.4.10, 1.4.12, 1.4.13</li> </ul>
302.3 Without Perception of Color	Web: Supports	The product does not rely on color only to convey information and hence usable by those without perception of color.
302.4 Without Hearing	Web: Does Not Support	The Mobile Ordering Dashboard application contains prerecorded videos with audio. However, no captions are provided as disclosed in:  • Table 1: 1.2.2
302.5 With Limited Hearing	Web: Partially Supports	The Mobile Ordering Dashboard application contains prerecorded videos with audio. However, no captions are provided as disclosed in:  • Table 1: 1.2.2

302.6 Without Speech	Web: Supports	The product is usable by those without speech.
302.7 With Limited Manipulation	Web: Does Not Support	Some parts of the Mobile Ordering Dashboard application can be operated by users with limited manipulation. However, a rating of Does Not Support has been provided for the following reasons disclosed in:  • Table 1: 2.1.1, 2.4.1, 2.4.3,2.5.3, 3.2.2, 3.3.2  • Table 2: 2.4.7
302.8 With Limited Reach and Strength	Web: Does Not Support	Some parts of the Mobile Ordering Dashboard application can be operated by people with limited reach and strength.  However, a rating of Does Not Support has been provided for the following reasons disclosed in:  Table 1: 2.1.1, 2.4.1, 2.4.3,2.5.3, 3.2.2, 3.3.2  Table 2: 2.4.7
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Partially Supports	Most parts of the Mobile Ordering Dashboard application can be operated by people with limited language, cognitive, and learning abilities. However, a rating of Partially Supports has been provided for the following reasons disclosed in:  • Table 1: 1.3.1, 2.2.2, 2.5.3, 3.3.2, 3.3.1  • Table 2: 2.4.6

Chapter 4: Hardware

Notes: Not Applicable

Chapter 5: <u>Software</u>

Notes: Not Applicable

Chapter 6: Support Documentation and Services

Notes: Not Applicable

# **Legal Disclaimer Transact Campus**

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