

Transact IDX Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: Transact IDX – Administrator Site, February 2023 release

Report Date: March 2023

Product Description: IDX is a transaction system incorporating credential based identity to facilitate a variety of transaction types including payment, services, and door access. The administrator site permits system configuration and management.

Contact Information:

- Product information: Kent Pawlak, kent.pawlak@transactcampus.com
- Accessibility information: Alex Temples, alex.temples@transactcampus.com

Notes: N/A

Evaluation Methods Used: Manual testing, assistive technology testing (JAWs on Chrome), and functional testing by users with disabilities.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.1	Level A - Yes Level AA - Yes Level AAA - No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.x Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A)	Supports	Non-text content in the product presented to the user has a text alternative that serves the equivalent purpose.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)	Supports	The product provides an alternative for time-based media that presents equivalent information for prerecorded audio-only or video-only content.
<u>1.2.2 Captions (Prerecorded)</u> (Level A)	Supports	The product provides captions for "synchronized multimedia" (video with an audio track).
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)	Supports	The product provides appropriate audio description or a media alternative for the included "synchronized multimedia" (video with an audio track).

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.1 Info and Relationships (Level A)</p>	<p>Partially Supports</p>	<p>For the most part, the product does not ensure that information, structure, and relationships conveyed through presentation can be programmatically determined or through text. A rating of Partially Supports has been given for the following reason(s):</p> <ul style="list-style-type: none"> • On the Edit Value Type page, when the Save Changes button is activated, the toast message specifying that data has been updated is alerted to screen reader users, but not the initially visible "Loading" text message. • On several pages, the header (Actions) for the "Details" table data is programmatically associated but not visually displayed on the table. • On the Report page, there are table headers that are not associated with their corresponding data cells. Examples include the table headers for the "Cardholder credential".

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A)	Supports	The product ensures that information, structure, and relationships conveyed through presentation can also be determined programmatically or through text.
1.3.3 Sensory Characteristics (Level A)	Supports	The product does not include Instructions that solely rely on sensory characteristics.
1.4.1 Use of Color (Level A)	Supports	Elements in the product do not use color as the only visual means of conveying information.
1.4.2 Audio Control (Level A)	Supports	The audio content can be controlled by the user.
2.1.1 Keyboard (Level A)	Partially Supports	Most interactive content within the product is accessible from the keyboard. However, a rating of Partially Supports has been given for the following reason(s): <ul style="list-style-type: none"> On the Transactions page, there are interactive controls that cannot be navigated to and/or operated with the keyboard alone. Examples include the Success buttons.
2.1.2 No Keyboard Trap (Level A)	Supports	The product does not include keyboard traps.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	The product does not use character key shortcuts.
2.2.1 Timing Adjustable (Level A)	Supports	The product does not use a timeout that cannot be turned off, extended, or accessibly adjusted.

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A)	Supports	The product allows users to pause, stop, or hide moving, blinking, scrolling, and auto-updating information.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The product contains content that does not flash or does not flash more than three times a second.
2.4.1 Bypass Blocks (Level A)	Supports	The product provides skip links and other mechanisms to bypass blocks of content that are repeated on multiple Web pages.
2.4.2 Page Titled (Level A)	Supports	The product provides a suitable title for each page.
2.4.3 Focus Order (Level A)	Supports	The product can be sequentially navigated in a focus order that matches the logical reading order.
2.4.4 Link Purpose (In Context) (Level A)	Partially Supports	<p>The product contains some links whose purpose can be determined from the link text alone or from the link text together with its programmatically determined link context. A rating of Partially Supports has been given for the following reason(s):</p> <ul style="list-style-type: none"> On the Transactions page, the "Details" links have insufficiently descriptive accessible names.
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	The product does not require multipoint or path-based gestures for operation.

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	The product ensures functionality that can be operated using a single pointer that does not execute on a down-event, or the up-event reverses the outcome of a down-event.
2.5.3 Label in Name (Level A 2.1 only)	Supports	The product ensures that the accessible names of controls, such as buttons, editable fields, checkboxes, and radio buttons, contain the text of their visible labels.
2.5.4 Motion Actuation (Level A 2.1 only)	Supports	The product does not have functionality that requires device motion or user motion.
3.1.1 Language of Page (Level A)	Supports	The default human language of the pages can be programmatically determined within the product.
3.2.1 On Focus (Level A)	Supports	The product does not initiate a change in context as a result of any component receiving focus.
3.2.2 On Input (Level A)	Supports	The product does not forcefully change context when a user inputs or interacts with form fields or controls unless there is an explicit user action, such as activation of a button or link.
3.3.1 Error Identification (Level A)	Supports	When errors are detected, the product indicates, using a text description, which input is in error.

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)	Partially Supports	<p>The product provides programmatically identifiable labels and instructions for most user input fields. A rating of Partially Supports has been given for the following reason(s):</p> <ul style="list-style-type: none"> On the Add Merchant page, form fields have programmatic labels, but these labels are not visible due to CSS. The CSS for these controls moves the visible text off-screen. These controls need to be visible and accessible for all users, not just screen reader users.
4.1.1 Parsing (Level A)	Supports	<p>The product ensures that elements have complete start and end tags, do not contain duplicate attributes, that IDs are unique, and that elements are nested according to their specifications.</p>
4.1.2 Name, Role, Value (Level A)	Supports	<p>The product consists of user interface components which indicate their name, role, and values programmatically.</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	The product provides captions for live audio content in synchronized media.
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	The product provides audio descriptions for "synchronized multimedia" (video with an audio track).
1.3.4 Orientation (Level AA 2.1 only)	Supports	The product does not restrict its view and operation to a single display orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	The purpose of input fields collecting information about the user can be programmatically determined within the product.
1.4.3 Contrast (Minimum) (Level AA)	Supports	The product provides sufficient contrast between text and backgrounds.
1.4.4 Resize text (Level AA)	Supports	The product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality.
1.4.5 Images of Text (Level AA)	Supports	The product uses text instead of images of text (except for logos).
1.4.10 Reflow (Level AA 2.1 only)	Supports	The product allows for resizing to a horizontal width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions.

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	The visual presentation of non-text content in the product has a contrast ratio of at least 3:1.
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	The product supports user changes in text style properties, such as line height or text spacing, without loss of content or functionality.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	Content that is displayed on pointer hover or keyboard focus is dismissible, hoverable, and persistent.
2.4.5 Multiple Ways (Level AA)	Supports	The product allows users to navigate through pages in multiple ways.
2.4.6 Headings and Labels (Level AA)	Supports	The product uses headings and labels that describe their topic or purpose.
2.4.7 Focus Visible (Level AA)	Supports	The product provides a visible indication of keyboard focus for elements on pages.
3.1.2 Language of Parts (Level AA)	Supports	The product indicates the human language and does not contain parts which are in a different human language.
3.2.3 Consistent Navigation (Level AA)	Supports	The product ensures that repeated navigational mechanisms are presented consistently in the same relative order across the product.
3.2.4 Consistent Identification (Level AA)	Supports	The product ensures that components with the same functionality are consistently identified across the product.

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)	Supports	The product provides suggestions when user input does not comply with constraints on that input.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	The product does not process legal commitments or financial transactions. Changes to user-controllable data are reversible or can be confirmed before finalizing.
4.1.3 Status Messages (Level AA 2.1 only)	Supports	When status messages appear, the product automatically provides those messages to assistive technology without requiring focus

Table 3: Success Criteria, Level AAA

Notes: Not Tested

Legal Disclaimer (Transact)

View Transact's Terms and Conditions at <https://www.transactcampus.com/legal/terms-of-use>.