



Transact Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT[®] Version 2.4Rev)

Name of Product/Version: Cloud POS Windows Kiosk

Report Date: May 2022

Product Description: Self service kiosk that allows for ordering and payment solutions for feature rich campus commerce experience.

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Notes:

Evaluation Methods Used: Testing Cloud POS Kiosk involved manual testing on the Kiosk device of a representative selection of screens, as well as testing a typical order workflow. Testing included the exclusive use of the keyboard, as well as the use of an AudioNav keypad for both manual and workflow review

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (No) Level AA (No) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	<p>Cloud POS Kiosk is largely usable by people without vision if an AudioNav keypad is made available. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> In some screens, the item selection is conveyed only using a red background color. This information is not rendered when using AudioNav. However, the colors for the screens and UI can be adjusted by the administrator.
302.2 With Limited Vision	Partially Supports	<p>Cloud POS Kiosk is largely usable by people with limited vision. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> In some screens, the item selection is conveyed only using a red background color. This information is not rendered when using AudioNav. There are multiple instances of text with low contrast. The color on text can be adjusted by the administrator.
302.3 Without Perception of Color	Supports	Cloud POS Kiosk is usable by people

Criteria	Conformance Level	Remarks and Explanations
		without the perception of color.
302.4 Without Hearing	Supports	Cloud POS Kiosk is usable by people without hearing.
302.5 With Limited Hearing	Supports	Cloud POS Kiosk is usable by people with limited hearing,
302.6 Without Speech	Supports	Cloud POS Kiosk is usable by people without speech.
302.7 With Limited Manipulation	Partially Supports	Cloud POS Kiosk is largely usable by people with limited manipulation. However, a rating of Partially Supports has been given for the following reason: <ul style="list-style-type: none"> • Touch screen components are not spaced at least 2.5mm apart. As a result, users with limited mobility may accidentally press an incorrect component.
302.8 With Limited Reach and Strength	Partially Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities		

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Partially Supports	Cloud POS Kiosk provides speech output for most information displayed on-screen when an AudioNav keypad is attached. A rating of Partially Supports has been given for the following reasons: <ul style="list-style-type: none"> • The left sidebar in multiple screens

Criteria	Conformance Level	Remarks and Explanations
		<p>has functionality that cannot be accessed directly with the AudioNav keypad.</p> <ul style="list-style-type: none"> • The order number and order total in the header of multiple screens cannot be accessed directly with the AudioNav keypad and is not announced when updated automatically. • The “Select one of the following options” error on Add Extras screen cannot be accessed directly with the AudioNav keypad and is not announced when added to the screen. • The order number, total, and payment method are read only once on the Place Order module. • On the Order screen, when both Cancel and Back functionality are provided on screen, only the Back function is available with the AudioNav keypad. The Cancel option cannot be activated in the same manner with AudioNav as sighted touchscreen users would be able to.
402.2.2 Transactional Outputs	Supports	Cloud POS Kiosk does not have physical transactional outputs.
402.2.3 Speech Delivery Type and Coordination	Does Not Support	Cloud POS Kiosk requires an AudioNav keypad to output speech, which is not built in.
402.2.4 User Control	Supports	Cloud POS Kiosk speech output is

Criteria	Conformance Level	Remarks and Explanations
		automatically interrupted when a transaction is selected. Speech output is capable of being repeated and paused.
402.2.5 Braille Instructions	Does Not Support	Cloud POS Kiosk does not have a mechanism to convey information about turning on speech output, in braille, for visually impaired users.
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Supports	Cloud POS Kiosk does not provide private listening.
402.3.2 Non-private Listening	Supports	Cloud POS Kiosk does not provide non-private listening.
402.4 Characters on Display Screens	Supports	Font and colors for Cloud POS Kiosk UI can be changed by the administrator to meet color contrast requirements.
402.5 Characters on Variable Message Signs	Supports	Cloud POS Kiosk does not contain any variable message signs.
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Supports	Cloud POS Kiosk does not use any biometric data.
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Supports	Cloud POS Kiosk does not transmit or convert information.
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Supports	Cloud POS Kiosk provides the same degree of privacy on input and output to all users.
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Supports	Cloud POS Kiosk provides standard connections, including USB ports and 3.5mm.
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	Cloud POS Kiosk's primary physical

Criteria	Conformance Level	Remarks and Explanations
		operable part, a power button, does not contain visual characters or symbols identifying the control.
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Partially Supports	Cloud POS Kiosk's primary physical operable part, a power button, is tactilely discernible without activation.
407.3.2 Alphabetic Keys	Supports	Cloud POS Kiosk does not provide alphabetic keys.
407.3.3 Numeric Keys	Supports	Cloud POS Kiosk does not provide numeric keys.
407.4 Key Repeat	Supports	Cloud POS Kiosk does not provide a keyboard with key repeat.
407.5 Timed Response	Partially Supports	<p>Cloud POS Kiosk largely provides support where a timed response is required, the user is alerted visually, as well as by touch or sound, and is given the opportunity to indicate that more time is needed.</p> <p>However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> The system randomly timeouts at any given point of time without any warning. This was observed while using the AudioNav keypad more often than using other input methods.
407.6 Operation	Partially Supports	<p>Cloud POS Kiosk does not require multiple hands to operate. Additionally, no method for interaction requires tight grasping, pinching, or twisting of the wrist.</p> <p>The primary functions of the product never require more than 5 pounds of force to activate. However, a rating of Partially</p>

Criteria	Conformance Level	Remarks and Explanations
		Supports has been given for the following reason: <ul style="list-style-type: none"> Physically adjusting the system, such as positioning the display, can require more than 5 pounds of force.
407.7 Tickets, Fare Cards, and Keycards	Supports	Cloud POS Kiosk does not provide tickets, fare cards, or keycards.
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Supports	Final placement of Cloud POS Kiosk will depend on the client’s physical space. The product can be positioned to ensure it conforms with this requirement.
407.8.1.1 Vertical Plane for Side Reach	Supports	Final placement of Cloud POS Kiosk will depend on the client’s physical space. The product can be positioned to ensure it conforms with this requirement.
407.8.1.2 Vertical Plane for Forward Reach	Supports	Final placement of Cloud POS Kiosk will depend on the client’s physical space. The product can be positioned to ensure it conforms with this requirement.
407.8.2 Side Reach	Supports	Final placement of Cloud POS Kiosk will depend on the client’s physical space. The product can be positioned to ensure it conforms with this requirement.
407.8.2.1 Unobstructed Side Reach	Supports	Final placement of Cloud POS Kiosk will depend on the client’s physical space. The product can be positioned to ensure it conforms with this requirement.
407.8.2.2 Obstructed Side Reach	Supports	Final placement of Cloud POS Kiosk will depend on the client’s physical space. The product can be positioned to ensure it conforms with this requirement.

Criteria	Conformance Level	Remarks and Explanations
407.8.3 Forward Reach	Supports	Final placement of Cloud POS Kiosk will depend on the client's physical space. The product can be positioned to ensure it conforms with this requirement.
407.8.3.1 Unobstructed Forward Reach	Supports	Final placement of Cloud POS Kiosk will depend on the client's physical space. The product can be positioned to ensure it conforms with this requirement.
407.8.3.2 Obstructed Forward Reach	Supports	Final placement of Cloud POS Kiosk will depend on the client's physical space. The product can be positioned to ensure it conforms with this requirement.
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Supports	Final placement of Cloud POS Kiosk will depend on the client's physical space. The product can be positioned to ensure it conforms with this requirement.
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Supports	Final placement of Cloud POS Kiosk will depend on the client's physical space. The product can be positioned to ensure it conforms with this requirement.
<u>408 Display Screens</u>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Supports	Final placement of Cloud POS Kiosk will depend on the client's physical space. The product can be positioned to ensure it conforms with this requirement.
408.3 Flashing	Not Applicable	Cloud POS Kiosk does not emit light in flashes.
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	Cloud POS Kiosk does not contain any Status Indicators.
<u>410 Color Coding</u>	Heading cell – no response required	Heading cell – no response required
410.1 General	Partially Supports	Cloud POS Kiosk largely does not use color coding as the only means of conveying

Criteria	Conformance Level	Remarks and Explanations
		information, outside of a few instances. A rating of Partially Supports is given for the following reason: <ul style="list-style-type: none"> In some screens, the item selection is conveyed only using a red background color. This information is not rendered when using AudioNav.
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	Within the closed functionality, Cloud POS Kiosk will not output sound.
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required
<u>412.2 Volume Gain</u>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	Cloud POS Kiosk does not provide two-way voice communication.
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	Cloud POS Kiosk does not provide two-way voice communication.
<u>412.3 Interference Reduction and Magnetic Coupling</u>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	Cloud POS Kiosk does not provide two-way voice communication.
412.3.2 Wireline Handsets	Not Applicable	Cloud POS Kiosk does not provide two-way voice communication.
412.4 Digital Encoding of Speech	Not Applicable	Cloud POS Kiosk does not provide two-way voice communication.
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	Cloud POS Kiosk does not provide two-way voice communication.
412.7 Video Communication	Not Applicable	Cloud POS Kiosk does not provide two-way voice communication.
<u>412.8 Legacy TTY Support</u>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	Cloud POS Kiosk does not provide two-way voice communication.

Criteria	Conformance Level	Remarks and Explanations
412.8.2 Voice and Hearing Carry Over	Not Applicable	Cloud POS Kiosk does not provide two-way voice communication.
412.8.3 Signal Compatibility	Not Applicable	Cloud POS Kiosk does not provide two-way voice communication.
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	Cloud POS Kiosk does not provide two-way voice communication.
<u>413 Closed Caption Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	Cloud POS Kiosk does not display or process video with synchronized audio.
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	Cloud POS Kiosk does not display or process video with synchronized audio.
<u>414 Audio Description Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	Cloud POS Kiosk does not display or process video with synchronized audio.
414.1.2 Other ICT	Not Applicable	Cloud POS Kiosk does not display or process video with synchronized audio.
<u>415 User Controls for Captions and Audio Descriptions</u>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	Cloud POS Kiosk does not display or process video with synchronized audio.
415.1.2 Audio Description Controls	Not Applicable	Cloud POS Kiosk does not display or process video with synchronized audio.

Chapter 5: [Software](#)

Notes: Not Applicable

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	Applicable – Not Tested	
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Applicable – Not Tested	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Applicable – Not Tested	
603.3 Accommodation of Communication Needs	Applicable – Not Tested	

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